

Goals and Objectives

Public Outreach and Links to Key Referral Sources				
Goal 1. Engage and inform consumers, caregivers, and providers in the NWD system to develop support for the initiative and increase access to care.				
Objective	Action	Timeline for Completion	Responsible Entity	Resources Needed
Objective 1.1: Acquire support and identify key champions for NWD from Nevada's key leadership positions.	1.1.1 Provide information (mission, vision, and objectives) about the project to state and county decision makers and ask for support.	Year 1	Leadership Subcommittee	<ul style="list-style-type: none"> • Staff time/travel to develop presentation materials and to engage in conversations.
	1.1.2 Identify key champions that can advocate for efforts among legislature, business, consumer advocacy groups and provider networks.	Year 1	Leadership Subcommittee	<ul style="list-style-type: none"> • Funding for Coordinator position.
	1.1.3 Recruit additional experts to serve on NWD governing board, committees, and workgroups (e.g. IT experts, consumers, marketing specialists).	Year 1	Leadership Subcommittee & NWD Coordinator	<ul style="list-style-type: none"> • Funding to support travel costs and stipends for experts and consumers that participate on board, committees, and workgroups.
Objective 1.2: Build support for NWD system among state and county providers. Objective 1.2: (CONT)	1.2.1 Provide information about NWD elements and Nevada efforts to implement NWD system to state and county providers.	Year 1	Leadership Subcommittee & NWD Coordinator	<ul style="list-style-type: none"> • Staff time/funding to support day-long workshop presenting information on framework, other state efforts & accomplishments and Nevada State Plan. • Funding for Coordinator position.
	1.2.2 Provide status report updates on Nevada efforts to implement NWD system through	Year 1	NWD Coordinator	<ul style="list-style-type: none"> • Staff time/travel to provide quarterly updates to identified groups.

Public Outreach and Links to Key Referral Sources

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Objective	Action	Timeline for Completion	Responsible Entity	Resources Needed
Build support for NWD system among state and counties.	state advisory, consumer advocacy groups and standing boards.			<ul style="list-style-type: none"> • Funding for Coordinator position.
	1.2.3 Establish mechanism(s) which support information sharing and peer support amongst state and county agencies implementing NWD system. Efforts may include e-learning, person-to-person gatherings, and the establishment of tools such as a BIPP quick reference guide.	Year 2	Leadership Subcommittee & NWD Coordinator	<ul style="list-style-type: none"> • Staff time to support coordination and administrative efforts. • Funding for Coordinator position.
Objective 1.3: Build support for NWD system among community-based and private providers.	1.3.1 Provide information about NWD elements and Nevada efforts to implement NWD system to community-based and private providers.	Year 2	Leadership Subcommittee & NWD Coordinator	<ul style="list-style-type: none"> • Staff time to support coordination and administrative efforts. • Funding for Coordinator position. • Funding to support day-long workshop presenting information on framework, Nevada State Plan, and how community-based and private providers can participate in process.

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Objective	Action	Timeline for Completion	Responsible Entity	Resources Needed
Objective 1.3: Build support for NWD system among community-based and private providers.	1.3.2 Establish mechanism(s) which support information sharing and peer support amongst all providers implementing NWD system.	Year 3	Leadership Subcommittee & NWD Coordinator	<ul style="list-style-type: none"> • Staff time to support coordination and administrative efforts. • Funding to support implementation of peer support mechanisms (depending on what is established).
Objective 1.4: Increase consumer knowledge of LTSS services and access options through NWD system.	1.4.1 Develop an outreach strategy that will help inform consumers about accessing LTSS.	Year 2	Leadership Subcommittee	<ul style="list-style-type: none"> • Staff time to support coordination and administrative efforts. • Funding for Coordinator position.
	1.4.2 Implement outreach strategy which may include PSAs, media engagement, and website enhancements.	Year 3	NWD Coordinator	<ul style="list-style-type: none"> • Funding to support implementation efforts.
	1.4.3. Engage state and county advocacy groups, advisory boards and committees that give consumers voice to become part of the outreach strategy.	Year 2	Leadership Subcommittee	<ul style="list-style-type: none"> • Staff time to support coordination and engagement.

Person Centered Counseling

Goal 2. Implement high quality person centered planning across agencies based on established standards.

Objective	Action	Timeline for Completion	Responsible Entity	Resources Needed
Objective 2.1: Develop state standards for person centered planning.	2.1.1 Identify best practice model to be used by Nevada agencies as a standard for person centered planning.	Year 1	Leadership Subcommittee	<ul style="list-style-type: none"> • Staff time to support research, coordination and administrative efforts. • Funding for Coordinator position.
	2.1.2 Provide best practice information to NWD participating state and county agencies and collect feedback regarding customization for Nevada population.	Year 1	NWD Coordinator	<ul style="list-style-type: none"> • Staff time to support coordination and administrative efforts.
	2.1.3 Develop Nevada's Person Centered Planning Manual which defines standards and operating guidelines for implementation.	Year 1	Leadership Subcommittee & NWD Coordinator	<ul style="list-style-type: none"> • Staff time to support administrative efforts.
Objective 2.2: Ensure that state and county staff are adequately trained and supported to implement high quality person centered planning.	2.2.1 Provide train-the-trainer model of person centered planning services provision to state and county agencies.	Year 1 & Year 2	Leadership Subcommittee & NWD Coordinator	<ul style="list-style-type: none"> • Funding to support training efforts. • Staff time to support registration, coordination and administrative efforts. • Funding for Coordinator position.
	2.2.2 Measure success of person centered planning implementation through documentation of results achieved through state and county agencies. Make changes as necessary.	Year 2	Leadership Subcommittee	<ul style="list-style-type: none"> • Staff time to support data analysis and administrative efforts.

Person Centered Counseling

Goal 2. Implement high quality person centered planning across agencies based on established standards.

Objective	Action	Timeline for Completion	Responsible Entity	Resources Needed
Objective 2.3: Provide person centered planning training to community-based and private providers.	2.3.1 Provide train-the-trainer model of person centered planning services provision to community-based and private providers.	Year 3	Leadership Subcommittee & NWD Coordinator	<ul style="list-style-type: none"> • Funding to support training efforts. • Staff time to support registration, coordination and administrative efforts. • Funding for Coordinator position
	2.3.2 Provide ongoing technical assistance to community-based and private providers for implementation of person centered planning.	Year 3	NWD Coordinator	<ul style="list-style-type: none"> • Staff time to support provision of technical assistance. • Funding for Coordinator position.

Streamlined Access to Public Programs

Goal 3. Improve access and availability to Long Term Services and Supports.

Objective	Action	Timeline for Completion	Responsible Entity	Resources Needed
Objective 3.1: Identify and prioritize optimal solutions for increased access and availability of Long Term Services and Supports.	3.1.1 Synthesize information about service gaps and availability.	Year 1	Leadership Subcommittee	<ul style="list-style-type: none"> • Staff time to compile information on needs and gaps. • Funding for Coordinator position.
	3.1.2. Develop issue paper that includes recommendations on veterans, seniors, and individuals with special needs.	Year 1	Leadership Subcommittee	<ul style="list-style-type: none"> • Staff time to support paper development. • Funding for Coordinator position.
	3.1.3. Identify key champions to raise awareness and advocate for solutions.	Year 2	Leadership Subcommittee	<ul style="list-style-type: none"> • Funding for Coordinator position.

Streamlined Access to Public Programs

Goal 4. Develop an integrated information technology (IT) system to improve access for consumers and improve efficiencies across programs and providers.

Objective	Action	Timeline for Completion	Responsible Entity	Resources Needed
Objective 4.1: Design the ideal framework/functionality of a centralized information and referral (I&R) system.	4.1.1 Envision and define the ideal system functions and capabilities of Nevada's NWD I&R system.	Year 1	IT Subcommittee <i>The sub-committee should include stakeholders from all Nevada DHHS departments, with representation from IT.</i>	<ul style="list-style-type: none"> • Staff time to support research, coordination and administrative efforts. • Funding for Coordinator position.
	4.1.2 Establish an Integrated Information Technology Position Paper which describes current systems (I&R, case management systems) along with the core abilities and additional features desired through an integrated system. <i>Document should consider ability to integrate BIPP Level 1 & 2 screening tools, privacy and legal requirements, and the potential for eventual expansion to CBOs.</i>	Year 1	NWD Coordinator	<ul style="list-style-type: none"> • Staff time to support document development. • Funding for Coordinator position.
	4.1.3 Using framework provided by IT subcommittee, assess existing system to identify what can be leveraged and what needs to be built/changed to support an integrated system.	Year 1	IT Subcommittee	<ul style="list-style-type: none"> • Staff time to support coordination and administrative efforts. • Funding for Coordinator position.
	4.1.4 Research and consult with other states to identify best approach to establishing a centralized I&R system.	Year 1	IT Subcommittee & NWD Coordinator	<ul style="list-style-type: none"> • Staff time to support research, coordination and administrative efforts. • Funding for Coordinator position.

Streamlined Access to Public Programs

Goal 4. Develop an integrated information technology (IT) system to improve access for consumers and improve efficiencies across programs and providers.

Objective	Action	Timeline for Completion	Responsible Entity	Resources Needed
Objective 4.1: (CONT.) Design the ideal framework/functionality of a centralized information and referral (I&R) system.	4.1.5 Develop a position paper detailing the planned components of the Nevada NWD integrated I&R system, benefits and costs associated with implementation.	Year 1	IT Subcommittee & NWD Coordinator	<ul style="list-style-type: none"> • Staff time to support document development. • Funding for Coordinator position.
Objective 4.2: Fund the integrated I&R system framework.	4.2.1 Develop a business case for the I&R system that includes expected long-term savings, savings generated through partnerships, and improvements to the consumer experience.	Year 1 (fall 2015)	Sustainability Subcommittee	<ul style="list-style-type: none"> • Staff time to support coordination and administrative efforts. • Funding for Coordinator position.
	4.2.2 Secure funding for the system (budget request, legislature, and cost sharing).	Year 2	NWD Advisory Board	<ul style="list-style-type: none"> • Staff time to support coordination and administrative efforts. • Funding for Coordinator position.
Objective 4.3: Build the integrated I&R system.	4.3.1 Identify and secure vendor that can customize and deliver required elements of the integrated I&R systems.	Year 3	IT Subcommittee & NWD IT Coordinator	<ul style="list-style-type: none"> • Funding to support purchase, customization of I&R system. • Funding for IT support staff.

Streamlined Access to Public Programs

Goal 4. Develop an integrated information technology (IT) system to improve access for consumers and improve efficiencies across programs and providers.

Objective	Action	Timeline for Completion	Responsible Entity	Resources Needed
Objective 4.3: (CONT.) Build the integrated I&R system.	4.3.2 Identify and secure commitment to participate from pilot agencies/programs	Year 3	IT Subcommittee & NWD IT Coordinator	<ul style="list-style-type: none"> • Funding for IT support staff.
	4.3.3 Map elements of system to the pilot sites and test functionality.	Year 3	NWD IT Coordinator	<ul style="list-style-type: none"> • Funding for IT support staff.
	4.3.4 Establish timeline and approach for roll out to select state and county partner agencies (prepare to pilot).	Year 3	NWD IT Coordinator	<ul style="list-style-type: none"> • Funding for IT support staff.
Objective 4.4: Implement centralized I&R system.	4.4.1 Pilot centralized I&R system with select state and county partner agencies.	Year 3	IT Subcommittee & NWD IT Coordinator	<ul style="list-style-type: none"> • Staff time to support implementation efforts. • Funding for IT support staff.
	4.4.2 Make necessary adjustments to ensure smooth roll-out to broader community of NWD service providers.	Year 3	NWD IT Coordinator	<ul style="list-style-type: none"> • Staff time to support implementation efforts. • Funding for IT support staff.
	4.4.3 Expand implementation to all state agencies implementing NWD system.	Year 3	NWD IT Coordinator	<ul style="list-style-type: none"> • Staff time to support implementation efforts. • Funding for IT support staff.

Governance and Administration of the NWD System

Goal 5. Establish a governing board to guide, promote, and ensure success of NWD in Nevada.

Objective	Action	Timeline for Completion	Responsible Entity	Resources Needed
Objective 5.1: Establish a NWD governance board.	5.1.1. Obtain legal guidance re: process for the Office of the governor to designate the entities to serve on the governance board. <i>Representation to include but not be limited to Medicaid, Unit on Aging, Disabilities, and Mental Health Services.</i>	Year 1	NWD Advisory Board	<ul style="list-style-type: none"> • Staff time to support coordination and administrative efforts. • Funding for Coordinator position.
	5.1.2 Obtain Governor’s designation of state and other entities that will be involved in the NWD governance structure. <i>Suggested Organizational Chart included in Appendix.</i>	Year 1	NWD Advisory Board	<ul style="list-style-type: none"> • Staff time to support coordination and administrative efforts. • Funding for Coordinator position.
	5.1.3 Engage Governor’s office and secure executive order for the establishment of the NWD governance board.	Year 1	NWD Advisory Board	<ul style="list-style-type: none"> • Staff time to support coordination and administrative efforts. • Funding for Coordinator position.
	5.1.4 Develop bylaws for the governing board.	Year 1	Governing Board & NWD Coordinator	<ul style="list-style-type: none"> • Staff time to support document development. • Funding for Coordinator position.
	5.1.5 Establish standing committees and ad hoc workgroups based on strategic plan.	Year 1	Governing Board	<ul style="list-style-type: none"> • Staff time to support coordination and administrative efforts. • Funding for Coordinator position.

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Objective	Action	Timeline for Completion	Responsible Entity	Resources Needed
Objective 5.1: (CONT.) Establish a NWD governance board.	5.1.6 Convene on a quarterly basis to ensure implementation of strategic plan.	Year 1 -3	Governing Board & NWD Coordinator	<ul style="list-style-type: none"> • Funding to support travel costs and teleconference costs associated with quarterly meetings. • Staff time to support coordination and administrative efforts. • Funding for Coordinator position.
Objective 5.2: Develop a service model for NWD implementation in Nevada.	5.2.1 Convene statewide meeting(s) with consumers, caregivers, state agencies, community-based providers, and private providers to establish core components of NWD system.	Year 2	Sustainability Subcommittee & NWD Coordinator	<ul style="list-style-type: none"> • Staff time to support coordination and administrative efforts. • Funding for Coordinator position. • Funding to support statewide meeting.
	5.2.2 Identify priority populations and NWD implementation agencies with input received through statewide meeting(s).	Year 2	Sustainability Subcommittee	<ul style="list-style-type: none"> • Staff time to support coordination and administrative efforts. • Funding for Coordinator position.
	5.2.3 Identify organizations and agencies for expansion to all populations and payers based on Subcommittee recommendations and pilot.	Year 2	Governing Board	<ul style="list-style-type: none"> • Staff time to support coordination and administrative efforts. • Funding for Coordinator position.

Governance and Administration of the NWD System

Goal 5. Establish a governing board to guide, promote, and ensure success of NWD in Nevada.

Objective	Action	Timeline for Completion	Responsible Entity	Resources Needed
Objective 5.3: Establish a sustainable funding stream and take action to support long-term implementation efforts.	5.3.1 Research funding models to support NWD implementation.	Year 2	NWD Coordinator	<ul style="list-style-type: none"> • Staff time to support research, coordination and administrative efforts. • Funding for Coordinator position.
	5.3.2 Identify internal efficiencies that can be implemented to support NWD implementation.	Year 2	Sustainability Subcommittee	<ul style="list-style-type: none"> • Staff time to support research, coordination and administrative efforts. • Funding for Coordinator position.
	5.3.3 Identify external opportunities that are available to support NWD implementation.	Year 2	Sustainability Subcommittee	<ul style="list-style-type: none"> • Staff time to support research, grant writing, coordination and administrative efforts. • Funding for Coordinator position.
	5.3.4 Develop joint legislative requests to support NWD implementation for consideration by the Governor to go to the legislature.	Year 2	Governing Board	<ul style="list-style-type: none"> • Staff time to support coordination and administrative efforts. • Funding for Coordinator position.
	5.3.5 Provide information and opportunities to reinvest savings realized through NWD implementation into expanded LTSS services.	Year 3 and beyond	Governing Board Leadership Subcommittee	<ul style="list-style-type: none"> • Reinvestment of savings realized through NWD implementation. • Staff time to support coordination and advocacy efforts. • Funding for Coordinator position.